

Luxury Anglesey Cottages

Cancellation Policy

In this policy, 'you' and 'your' means all people named on the booking form (including anyone who is added or replaced at a later date by written consent).

'We', 'us', 'our' "the owner" means Mr & Mrs G Bowyer trading as Luxury Anglesey Cottages.

When you book a property with us you enter into a contract.

If you cancel

If you are forced to cancel the booking please let us know as soon as possible, because if a replacement booking can be secured all payments minus a £35 administration fee will be returned.

To cancel your booking, you must telephone us as soon as the reason for cancellation occurs. You must immediately confirm your cancellation in writing by email or post. The day we receive your written cancellation is the date on which your booking is cancelled. If the written confirmation is received greater than 8 (eight) weeks from the start date of the holiday booking, then only the deposit shall be retained. If the written confirmation is received by us 8 (eight) weeks or less from the start date of the holiday booking, then the full rental payment shall be retained, or alternatively be payable by you. **We strongly recommend that you take out holiday insurance which includes holiday cancellation.**

If we cancel

We would not expect to make changes to your booking, but circumstances (e.g. a fire) might dictate that we have to make alterations - if this does happen we will contact you as soon as reasonably possible, explain what has happened and inform you of the cancellation or change. If we have to change something (and the change is not acceptable to you) or if we have to cancel your booking, we will if possible and as soon as is reasonably practical, arrange alternative accommodation. If the alternative is not acceptable or no alternative can be found we will refund in full all monies paid and be under no other liability.